

HIICAP which stands for Health Insurance Information Counseling and Assistance Program is a federally-funded program from the Centers for Medicare and Medicaid Services (CMS). HIICAP is administered by the New York State Office for the Aging. To access HIICAP, call our counselor at (518) 935-2307 or Albany County's New York Connects at (518) 447-7177.

### **HIICAP can help you...**

- understand the Medicare prescription drug benefit (Medicare Part D) and how to select the best plan
- understand "Extra Help", a low income subsidy offered by the Social Security Administration
- find ways to pay for your prescription drugs or medical equipment
- understand and apply for EPIC (Elderly Pharmaceutical Insurance Coverage)
- choose between original Medicare and Medicare Advantage plans, including Medicare HMOs, Medicare PPOs, Medicare Special Needs Plans and Medicare Private Fee-for-Service Plans
- understand Medicare rules and your medical bills
- report possible Medicare fraud or abuse
- appeal a decision by Medicare, your managed care provider or other health insurance company
- discover ways to fill Medicare's gaps
- file an insurance claim and deal with paperwork
- learn about prevention and screening coverage that keeps you healthy or helps detect issues early

### **Health Insurance Volunteer Counselors**

Work with our HIICAP Coordinator to provide education on Medicare, Medicare Part D Prescription Coverage, Medicare Savings Plans, and more. SMP (Senior Medicare Patrol) volunteers are also needed to educate seniors on how to identify and report Medicare fraud which costs the U.S. up to \$60 billion annually.

### **Contact:**

#### **LifePath HHICAP**

518-935-2307

#### **New York Connects**

518-447-7177

This program is funded by: Albany County Department for Aging and the New York State Office for the Aging.

